andt 10/a 4/ hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on September 11, 2004.

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant

David Allison Bennett, et al.

Application No.

09/684,866 October 6, 2000

Filed Title

Apparatus, Systems and Methods For Online, Multi-

Carrier, Multi-Service Parcel Shipping Management

Grp./Div.

3629

Examiner Docket No.

Cosimano, Edward R. PSTM0038/MRK

SEP 1 7 2004

AMENDMENT AND RESPONSE

GROUP 3600

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

140 S. Lake Ave., Suite 312 Pasadena, CA 91101-4710 September 11, 2004

Commissioner:

In response to the Office Action dated March 11, 2004 regarding the above-identified application, please amend the above-identified application and enter the response and remarks as indicated below. A Petition for an Extension of Time for three (3) months in which to file this Amendment and Response, and the required fee, are filed concurrently herewith.

Amendments to the Specification are reflected in the substitute specification, filed concurrently herewith in accordance with 37 CFR §1.125.

Amendments to the Claims are reflected in the Listing of Claims that begins on page 3 of this paper.

Amendments to the Drawings begin on page 27 of this paper and include, according to the Examiner's specific request, annotated sheets of drawings Application Serial No. 09/684,866

showing changes; final formal drawings reflecting the proposed changes await the Examiner's approval of the proposed changes.

Response and Remarks begin on page 29 of this paper.